

Communicable disease prevention

A guide for employers

This guide is not meant for workplaces that are required to have an existing exposure control plan (ECP) related to communicable disease, such as health care employers. See [section 6.34](#) of the Occupational Health and Safety Regulation for more information about ECPs.

As COVID-19 vaccinations have become widely available to British Columbians, the overall risk of COVID-19 transmission and serious consequences has diminished. Despite this, the virus will still circulate like other communicable diseases.

This guide provides information for employers to develop a communicable disease plan. An effective plan includes ongoing measures to reduce the risk of communicable disease and additional measures for when there's an elevated risk of communicable disease.

Managing communicable disease at your workplace is part of an effective [occupational health and safety program](#).

Communicable disease prevention

A *communicable disease* is an illness caused by an infectious agent or its toxic product that can be transmitted in a workplace from one person to another. Examples of communicable disease that may circulate in a workplace include COVID-19, norovirus, and seasonal influenza.

This guide describes a four-step process to help employers develop a communicable disease plan. This plan does not need to be written, posted, or approved by WorkSafeBC. Your plan may be supported by policies, signage, or other materials as appropriate to your workplace and the level of risk. Some employers may benefit from documenting their plan to assist in planning and communicating their communicable disease prevention measures, practices, and policies. A template is provided at the end of this guide for that purpose.

Step 1: Understand the risk

Preventing communicable disease involves taking ongoing measures to reduce the risk of communicable

disease transmission in your workplace. It also involves implementing additional measures when advised to do so by Public Health during periods of elevated risk.

The level of risk of certain communicable diseases, including COVID-19, may increase from time to time or on a seasonal basis. This may occur at a local or regional level, or within a certain workplace.

- Monitor and review communicable disease-related information issued by your regional medical health officer or the [provincial health officer](#) if it's related to your industry, region, or workplace. This includes orders, guidance, notices, and recommendations issued by a medical health officer or the provincial health officer.

Step 2: Implement measures, practices, and policies to reduce the risk

Ongoing measures — Maintain at all times

As an employer, you must implement and maintain the following measures at all times.

- Implement policies to support staff who have symptoms of a communicable disease (e.g., fever or chills, coughing, diarrhea) so they can avoid being at the workplace when sick.
- Provide hand-hygiene facilities with appropriate supplies (see [section 4.85](#) of the Occupational Health and Safety Regulation). Use policies and signage to remind workers to [wash their hands](#) regularly and to [cover coughs and sneezes](#).
- Maintain a clean environment through routine cleaning processes that are appropriate for your industry and work practices.
- Make sure building [ventilation](#) is adequate and ventilation systems are properly maintained and functioning as designed. For more

information, see [section 4.72](#) of the Occupational Health and Safety Regulation.

- Support employees in receiving [vaccinations for COVID-19](#) and other vaccine-preventable conditions.

Additional measures — Implement as advised by Public Health

During a period of elevated risk, the medical health officer or provincial health officer will provide information and guidance about the risk and how you can reduce it. The measures that you'll need to implement will depend on the type of disease and the methods of transmission.

- Follow all direction from medical health officers and your regional health authority.
- Follow all orders, guidance, recommendations, and notices issued by the [provincial health officer](#) that are relevant to your industry, region, or workplace.
- Depending on the guidance that public health officials provide, you may need to assess the workplace to identify areas, activities, and processes that may pose a risk to workers. You may also need to implement appropriate control measures to reduce the risk, following the direction of Public Health. WorkSafeBC has maintained key [COVID-19 protocols](#) that you can refer to. You can use these as appropriate and as advised by Public Health during periods of increased risk.

Step 3: Communicate measures, practices, and policies

Make sure everyone entering the workplace, including workers from other employers, receives information about your measures, practices, and policies for managing communicable disease. A template is provided at the end of this guide that employers may find useful for this purpose.

- Ensure all workers understand the measures in place at your workplace.
- Provide all your workers with information on policies for staying home when sick and working from home. The following resources are available for employers to support workers

working from home:

- [Working from home: A guide to keeping your workers healthy and safe](#)
- [Setting up, organizing, and working comfortably in your home workspace](#)

- Post signage in your workplace to support the measures you have in place.
- Make sure your supervisors are knowledgeable about your measures, practices, and policies, and incorporate these into supervision practices at the workplace.
- Provide information, signage, and materials to workers in a language they understand.
- Be mindful that some aspects of managing communicable disease in the workplace may raise privacy and confidentiality issues. Seek advice on these issues as necessary.

Step 4: Monitor your workplace and update your plan as necessary

Continuously evaluate and update your plan to reflect changing risk levels and work practices.

- [Joint health and safety committees](#) and worker representatives play an important role in identifying and resolving workplace health and safety issues. When identifying and resolving safety issues, involve joint health and safety committees or worker health and safety representatives (or, in smaller workplaces, other workers).
- Use workplace inspections and ongoing supervision in the workplace to ensure measures are functioning properly, followed, and maintained.
- Monitor the guidance, notices, orders, and recommendations from Public Health (as required in Step 1). Adjust your plan as necessary.
- Monitor your workplace and risk level.
- Change your measures, practices, and policies as necessary.
- Update your plan to reflect changes in your workplace, including work processes, staff, and premises.
- Make sure workers know how to raise health and safety concerns

Communicable disease prevention planning template

The following template may be useful for employers in documenting and communicating their communicable disease prevention measures, practices, and policies. This is an optional resource, and may be used or adapted as suited to the individual employer.

Step 1: Understand the risk

Preventing communicable disease involves taking ongoing measures to reduce the risk for communicable disease transmission in the workplace.

All staff and practitioners will be responsible for monitoring and reviewing communicable disease-related information issued by the regional or provincial health officer, and by our respective regulatory bodies. This information should be communicated to the Office Manager or one of the managing partners of The Grove to ensure that our clinic is in compliance with any new orders. The managing partners of the Grove will ultimately have responsibility for monitoring and reviewing this information as it becomes available (or on a weekly basis) via the BC Public Health website and email communication from our regulatory body.

Step 2: Implement measures, practices, and policies to reduce the risk

Ongoing measures

Implement policies to support staff who have symptoms of communicable disease so they can avoid being in the workplace when sick.

Each practitioner and all staff will continue to be responsible for monitoring themselves for symptoms of communicable disease. If in doubt, the Grove Covid screening questionnaire should be administered. If any symptoms are apparent, or the screen is not passed, the practitioner or staff will not attend the workplace that day, and will not return until they are symptom-free.

Covid screening for patients before their appointments will continue until Stage 4 of BC reopening plan is reached. At this point, or if any new information becomes available from the PHO or our respective regulatory bodies, the need for Covid screening will be re-evaluated.

Provide hand-hygiene facilities and appropriate supplies (see section 4.85 of the Occupational Health and Safety Regulation). Use policies and signage to remind workers to wash their hands and to cover coughs and sneezes.

The following resources may be of use to employers in communicating appropriate practices around the workplace:

- **Prevent the spread of communicable disease: Handwashing**
- **Prevent the spread of communicable disease: Cover coughs and sneezes**

Hand-hygiene facilities, appropriate supplies and existing Covid policies and signage will remain in place in order to remind patients, practitioners and staff to wash their hands and cover their coughs and sneezes. This signage is clearly visible around the office and near all handwashing facilities.

Maintain a clean environment through routine cleaning processes that are appropriate for your industry and work practices.

The following cleaning schedule will be maintained:

1. Lobby chairs get wiped down twice per day by front desk staff or when visibly soiled.
2. Counters, pump tops, POS machines, door handles and commonly touched areas get wiped twice per day by front desk staff unless visibly soiled.
3. Commonly touched areas in the bathroom get wiped twice per day by front desk staff unless visibly soiled.
4. Commonly touches areas in treatment rooms get sanitized after each patient by the practitioner working in that room.

Make sure building ventilation is adequate and ventilation systems are properly maintained and functioning as designed. For more information, see section 4.72 of the Occupational Health and Safety Regulation.

For employers without ventilation, or without direct control of their building's ventilation system, they may take other measures to improve air circulation, including opening windows.

Learn more here:

Prevent the spread of communicable disease: Ventilation and air circulation.

Building ventilation is new and a top of the line system. Fresh air from outside is brought into each room individually, and circulated out again via an air exchange system. Each room has its own air conditioning/heating unit so that each room maintains its own air system without mixing through the entire building. Regular maintenance, including filter cleaning, occurs quarterly and is undertaken by Temprite.

Additional measures

During a period of elevated risk, a medical health officer or the provincial health officer will provide information and guidance about the risk and how you can reduce it. The measures that you'll need to implement will depend on the type of disease and the methods of transmission.

1. Plexiglass barriers will continue to be used at the front desk to distance patients from staff.
2. Masks will continue to be worn at in-person staff meetings with guests present, and this policy will be re-evaluated after Stage 4 of the BC Restart plan is underway. Regular staff meetings without outside guests will not require mask use.
3. Mandatory mask use for both staff, practitioners and patients will continue and will be re-evaluated at Stage 4 of the BC Restart Plan.

Step 3: Communicate measures, practices, and policies

Make sure everyone entering the workplace, including workers from other employers, receives information about your measures, practices, and policies for managing communicable disease.

Our communicable disease policies will be readily available in paper format at the front desk for any patients entering the office. They will also be readily available on our website and facebook page for quick reference online.

Step 4: Monitor your workplace and update your plan as necessary

Continually evaluate and update your plan to reflect changing risk levels and work practices.

The managing partners of the Grove will assume responsibility for monitoring the changing environment and information from PHO and our regulatory bodies. Any changes will be undertaken by the managing partners, in discussion with all the practitioners and the staff. Any health or safety concerns should be addressed with the managing partners either verbally or in writing. All practitioners and staff are responsible for monitoring whether measures, policies and practices are being followed, and to communicate to the managing partners if any issues are identified.